Review Report Summary











Learning Areas

 Leadership, Management and Human Resource Development



Total Enrolment 642

Overall effectiveness

Good

Aspect 1: Assessment and Learners' Achievement Aspect 2: Learners Engagement and Support for Learning Aspect 3: Leadership and Management

Review Summary

- Training at the Human Performance Improvements (HPI) is delivered in a supportive environment, where the majority of learners gain relevant knowledge and proficient vocational skills, enabling most of them to achieve the qualifications they aim for.
- HPI's strengths include implementing effective training strategies and assessments that align with Intended Learning Outcomes (ILOs). Additionally, HPI closely monitors learners' performance and provides opportunities for them to enhance their vocational skills.
- The leadership and management team employs suitable self-assessment practices. The next step is to conduct more rigorous and systematic selfassessment process and utilise the outcomes to improve strategic planning and enhance the overall quality of the provision.
- HPI is 'Good' in Aspect 1 and 2, and 'Satisfactory' in Aspect 3: Leadership and Management when reviewed. The Institute will develop an action plan to further enhance its performance based on the review recommendations.



